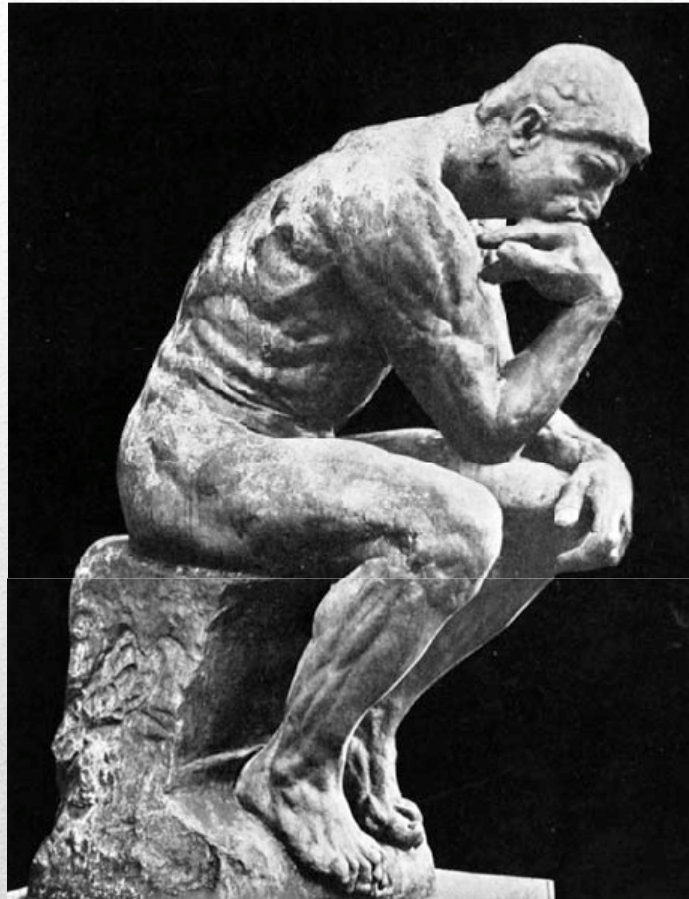




Knowledge Management

The ever increasing challenge of maintaining
knowledge



- However you do your thinking - it is one part of the puzzle
- Actually “acting on those thoughts” in a specific context is another equally important part
- The experience gained, spread across your team, division, organisation is an important “capital asset” of your organisation

We all gather Knowledge

- How do you manage all the knowledge stored in your staff?
- IT staff **move roles** and companies **every 3 -5 years**
- Most organisations see staff as replaceable **“WIDGETS”** because **no value** is placed on **the knowledge they have**
- **Organisations** that manage knowledge effectively will be the next wave of the successful organisations
- **Innovation | Creative Thinking** | occur in Environments which value the people
- Create the elusive **“learning environment”**

Do we value the right things?

With the focus on going faster, increasingly less is being written down

- There is wastage
- There is lean
- Then there is stupidity



Beware the need for speed
